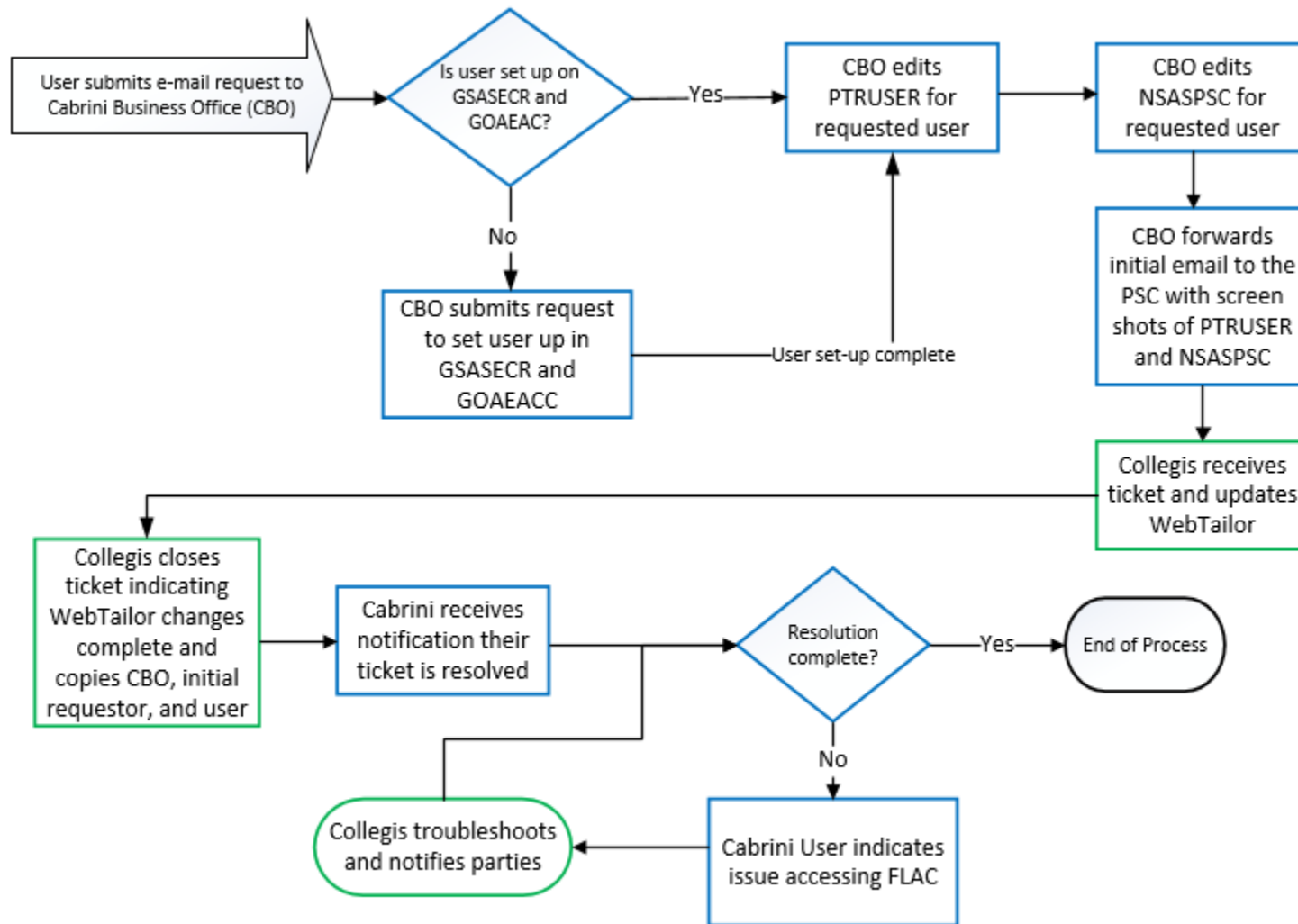


Banner FLAC Set-up

Process Overview and Procure Document



The SLA for the entire process from initial email is three business days. This assumes one business day for each step in the process.